

# Advanced Dispatcher Update

**February 7, 8 & 9, 2012**

Hosted by and held at: **Kingsburg Police Department**  
**1300 California Street**  
**Kingsburg, California 93631**

**POST Plan II**  
**Backfill Reimbursed**

**Tuition: \$296**  
**for 3 days**

Course Hours: 8 am – 5 pm

*Included topics are:*

- Managing Cumulative and Critical Incident 9-1-1 Stress
- New!** - High Impact, Low Frequency Events
- New!** - Terrorism Awareness
- New!** - Chemical Suicide
- New!** - 9-1-1 Tracking Technology
- Revised!** - Dispatching Major Incidents – What Went Right!  
*\*Including lessons learned from the San Bruno gas main explosion*
- Tips and Hints--What has worked for Others
- Scenario-Based Practical Exercises

***Taught by Veteran Dispatch Instructors:***

***Janet Childs, M.A., AAETS – Diplomate, Joseph Doherty, MS (ESA)***  
***and Rey Pagarigan, Tactical Dispatcher***

This three-day course is designed for **experienced Public Safety Dispatchers and Supervisors**. It fulfills part of the POST Commission Regulations 1005, 1008 and Procedure D-2 requirement that all Public Safety Dispatchers and Supervisors receive 24-hours of Continuing Professional Training every two years.

**The course is POST approved, Plan II Backfill reimbursed**  
**Technical, Certification Number 1082-30920-11-008**

***New & Updated Dispatcher Specific Information!***

**TO REGISTER:**

On The Web: [www.TrainingForSafety.com](http://www.TrainingForSafety.com) (click on "Schedule")

For more information Email: [Carole.deGery@TrainingForSafety.com](mailto:Carole.deGery@TrainingForSafety.com)

By Phone: (650) 692-0437 Extension 107      By Fax: (650) 472-9130