

Dealing with Suicidal Callers

~ Dispatcher Specific ~ Response ~ Impacts ~

For experienced Public Safety Dispatchers and Supervisors

February 17, 2012 8 am- 5 pm

Hosted by: San Francisco Dept. of Emergency Management
Held at: 1011 Turk St, San Francisco, California, 94102

Taught by **Janet Childs**, Veteran CISM/CISD Instructor
and **Jeanne Enberg**, Veteran Communications and Records Manager

- *Trauma and Stress: Indicators of Suicidal Behavior*
- *Suicidal Warning Signs*
- *What to Do with a Suicidal Caller*
- *What to Expect In the Aftermath of a Completed Suicide*
- *Suicide by Police Officer*
- *Plans for Public Safety Survival*
- *Critical Incident Stress Management for Dispatchers and First Responders*

POST Plan II
Backfill reimbursed
\$109 tuition

Relevant, Up-To-Date, Dispatch-Specific Information

This one-day course is designed for experienced Public Safety Dispatchers and Supervisors. It fulfills eight hours of the POST Commission Regulations 1005, 1008 and Procedure D-2 requirement that all Public Safety Dispatchers and Supervisors receive 24-hours of Continuing Professional Training every two years. The course is POST approved, Plan II, Technical, Certification Number 1082-30920-11-007.

TO REGISTER:

On The Web: www.TrainingForSafety.com (click on "Schedule")

For more information Email: Carole.deGery@TrainingForSafety.com

By Phone: (650) 692-0437 Extension 107

By Fax: (650) 472-9130