

Advanced Dispatcher Update

October 12, 13 & 14, 2010

8 am – 5 pm

Hosted by and held at: **Carlsbad Police Department**
2560 Orion Way
Carlsbad, CA 92010

POST Plan II

Tuition: \$285
for 3 days

Included topics are:

- Managing Cumulative and Critical Incident 9-1-1 Stress
- Revised!** - Dispatching Major Incidents – What Went Right!
- Disaster Preparedness for Dispatchers and Their Families
- Courtroom Testimony and Demeanor for Dispatchers
- Updated!** - Dispatcher Legal Update / Legal Liability
- 9-1-1 Technology Update (Updated for 2010)
- Tips and Hints--What has worked for Others
- Scenario-Based Practical Exercises

Taught by Veteran Dispatch Instructors:
Janet Childs, M.A., AAETS – Diplomate and James O’Neil, ENP

This three-day course is designed for **experienced Public Safety Dispatchers and Supervisors**. It fulfills the POST Commission Regulations 1005, 1008 and Procedure D-2 requirement that all Public Safety Dispatchers and Supervisors receive 24-hours of Continuing Professional Training every two years.

The course is POST approved, Plan II, Technical, Certification Number 1082-30920-10-010

New & Updated Dispatcher Specific Information!

TO REGISTER:

On The Web: www.TrainingForSafety.com

Via Email: Carole.deGery@TrainingForSafety.com

By Phone: (650) 692-0437 Extension 107 By Fax: (650) 472-9130

By US Mail: 801 Mahler Road Suite 205, Burlingame CA 94010-1611