

Dispatcher Supervisory Update

October 19, 20 & 21, 2010

8am – 5pm

San Mateo County

POST Plan II
\$285 for 3 days

Hosted by: **Atherton Police Department**

Held at: **Holbrook Palmer Park - Main House**

150 Watkins Avenue, Atherton, CA 94027

~ For New and Experienced Dispatch Supervisors ~

- ☀ Leadership Styles - Where are you and where should you be?
- ☀ Communicating with Subordinates
- ☀ Discipline in the 21st Century
- ☀ Evaluating Personnel (bring a copy of the evaluation form used by your agency)
- ☀ Performance Improvement Plans
- ☀ Legal Issues (including discrimination, harassment, and FMLA)

Taught by:

***Veteran Dispatch Instructor, Lisa Blackburn and
Veteran Supervisory Instructor, Dennis Dunne, M.P.A.***

The Dispatcher Supervisory Update Course is a three-day course designed for new and experienced Supervisors who are responsible for the supervision of Public Safety Dispatchers. It fulfills the California POST Commission Regulations 1005, 1008 and Procedure D-2 requirement that all Public Safety Dispatchers and Supervisors receive 24-hours of Continuing Professional Training every two years.

The course is POST approved, Plan II Tuition \$285

Relevant, Up-To-Date, Dispatch-Specific Information

TO REGISTER:

On The Web: www.TrainingForSafety.com

Via Email: Carole.deGery@TrainingForSafety.com

By Phone: (650) 692-0437 Extension 107 By Fax: (650) 472-9130

By US Mail: 801 Mahler Road Suite 205, Burlingame CA 94010-1611