

# Dispatcher Supervisory Update

October 26, 27 & 28, 2010







8am – 5pm

*Placer County*

Hosted by: **Rocklin Police Department**  
Held at: **4080 Rocklin Road, Rocklin, CA 95677**

**POST Plan II**  
**\$285 for 3 days**

**~ For New and Experienced Dispatch Supervisors ~**

-  Leadership Styles - Where are you and where should you be?
-  Communicating with Subordinates
-  Discipline in the 21st Century
-  Evaluating Personnel (bring a copy of the evaluation form used by your agency)
-  Performance Improvement Plans
-  Legal Issues (including discrimination, harassment, and FMLA)

***Taught by:***

***Veteran Dispatch Instructor, Lisa Blackburn and  
Veteran Supervisory Instructor, Dennis Dunne, M.P.A.***

The Dispatcher Supervisory Update Course is a three-day course designed for new and experienced Supervisors who are responsible for the supervision of Public Safety Dispatchers. It fulfills the California POST Commission Regulations 1005, 1008 and Procedure D-2 requirement that all Public Safety Dispatchers and Supervisors receive 24-hours of Continuing Professional Training every two years.

**The course is POST approved, Plan II      Tuition \$285**

***Relevant, Up-To-Date, Dispatch-Specific Information***

**TO REGISTER:**

On The Web: [www.TrainingForSafety.com](http://www.TrainingForSafety.com)

Via Email: [Carole.deGery@TrainingForSafety.com](mailto:Carole.deGery@TrainingForSafety.com)

By Phone: (650) 692-0437 Extension 107 By Fax: (650) 472-9130

By US Mail: 801 Mahler Road Suite 205, Burlingame CA 94010-1611