

Advanced Dispatcher Update

November 7, 8 & 9, 2012

Hosted by: **San Joaquin Sheriff's Office**
Held at: **7000 Michael Canlis Blvd.**
French Camp, CA 95231

POST Plan II
Backfill
Reimbursed
Tuition: \$296
for 3 days

Course Hours: 8 am- 5 pm

Included topics are:

- New!** - Preventing Burnout in the Comm Center
- New!** - It's *Not Just* Customer Service
- Updated!** - Disaster Preparedness for Dispatchers and Their Families
- Updated!** - Dispatcher Legal Update / Legal Liability
 - 9-1-1 Technology Update (Updated for 2012)
 - Tips and Hints--What has worked for Others
 - Scenario-Based Practical Exercises

Taught by Veteran Dispatch Instructors:
Janet Childs, M.A., AAETS – Diplomate
and James O'Neil, ENP

This three-day course is designed for **experienced Public Safety Dispatchers and Supervisors**. It fulfills the POST Commission Regulations 1005, 1008 and Procedure D-2 requirement that all Public Safety Dispatchers and Supervisors receive 24-hours of Continuing Professional Training every two years.

The course is POST approved, Plan II Backfill reimbursed
Technical, Certification Number 1082-30920-12-005

New & Updated Dispatcher Specific Information!

TO REGISTER:

On The Web: www.TrainingForSafety.com (click on "Schedule")

For more information Email: Carole.deGery@TrainingForSafety.com

By Phone: (650) 692-0437 Extension 107

By Fax: (650) 472-9130