

# Dealing with Suicidal Callers

## ~ Dispatcher Specific ~ Response ~ Impacts ~

*For Public Safety Dispatchers and Supervisors*

**December 21, 2010      8 am- 5 pm**

Hosted by: **San Bruno Police Department**

Held at: **1177 Huntington Ave, San Bruno, CA 94066**

Taught by **Janet Childs**, Veteran CISM/CISD Instructor and Veteran Public Safety and Use of Force Instructor **Barry Lewis**

- *Trauma and Stress: Indicators of Suicidal Behavior*
- *Suicidal Warning Signs*
- *What to Do with a Suicidal Caller*
- *What to Expect In the Aftermath of a Completed Suicide*
- *Suicide by Police Officer*
- *Plans for Public Safety Survival*
- *Critical Incident Stress Management for Dispatchers and First Responders*

***POST Plan II***  
***\$95 tuition***

***Relevant, Dispatch-Specific Information***

This one-day course is designed for Public Safety Dispatchers and Supervisors. It fulfills eight hours of the POST Commission Regulations 1005, 1008 and Procedure D-2 requirement that all Public Safety Dispatchers and Supervisors receive 24-hours of Continuing Professional Training every two years.

### **TO REGISTER:**

On The Web: [www.TrainingForSafety.com](http://www.TrainingForSafety.com)

By Phone: (650) 692-0437 Extension 107      By Fax: (650) 472-9130

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