

Advanced Dispatcher Update

March 6, 7 & 8, 2012

Hosted by and held at: **Napa Police Department**
1539 First Street
Napa, CA 94558

POST Plan II
Backfill Reimbursed
Tuition: \$296
for 3 days

~ **SPECIAL LATE START HOURS: 10am – 7pm**

Included topics are:

- New!** - Preventing Burnout in the Comm Center
- Revised!** - Dispatching Major Incidents – What Went Right!
*Including lessons learned from the San Bruno gas main explosion
- New!** - Chemical Suicide
- New!** - 9-1-1 Tracking Technology
- Updated!** - Disaster Preparedness for Dispatchers and Their Families
- Updated!** - Dispatcher Legal Update / Legal Liability
 - 9-1-1 Technology Update (Updated for 2011)
 - Tips and Hints--What has worked for Others
 - Scenario-Based Practical Exercises

Taught by Veteran Dispatch Instructors:
Janet Childs, M.A., AAETS – Diplomate
James O'Neil, ENP and Rey Pagarigan, Tactical Dispatcher

This three-day course is designed for **experienced Public Safety Dispatchers and Supervisors**. It fulfills part of the POST Commission Regulations 1005, 1008 and Procedure D-2 requirement that all Public Safety Dispatchers and Supervisors receive 24-hours of Continuing Professional Training every two years.

The course is POST approved, Plan II Backfill reimbursed
Technical, Certification Number 1082-30920-11-010

New & Updated Dispatcher Specific Information!

TO REGISTER:

On The Web: www.TrainingForSafety.com (click on "Schedule")

For more information Email: Carole.deGery@TrainingForSafety.com

By Phone: (650) 692-0437 Extension 107

By Fax: (650) 472-9130