







Dispatch Supervisor Update

March 27, 28 & 29 , 2012 8am – 5pm

Hosted by: **Marin County Sheriff's Office**
Held at: **3501 Civic Center Dr, Room 266**
San Rafael, CA 94903

POST Plan II
Backfill Reimbursed
\$296 for 3 days

-  Leadership Styles - Where are you and where should you be?
-  Communicating with Subordinates
-  Discipline in the 21st Century
-  Evaluating Personnel (*bring a copy of the evaluation form used by your agency*)
-  Performance Improvement Plans
-  Legal Issues (including discrimination, harassment, and FMLA)

Taught by Veteran Dispatch Instructor
Lisa Blackburn and Veteran Supervisory Instructor
Dennis Dunne, M.P.A.

The Dispatch Supervisor Update Course is a three-day course designed for new and experienced Dispatch managers who are responsible for the supervision of Public Safety Dispatchers. It fulfills the California POST Commission Regulations 1005, 1008 and Procedure D-2 requirement that all Public Safety Dispatchers and Supervisors receive 24-hours of Continuing Professional Training every two years.

The course is POST approved, Plan II, Technical, Certification Number 1082-30920-11-011

Management tools to plan, organize, communicate and monitor

TO REGISTER:

On The Web: www.TrainingForSafety.com

Via Email: Carole.deGery@TrainingForSafety.com

By Phone: (650) 692-0437 Extension 107 By Fax: (650) 472-9130

By US Mail: 801 Mahler Road Suite 205, Burlingame CA 94010-1611