

Dispatcher Supervisory Update

March 9, 10 & 11, 2010 8am – 5pm

Santa Barbara Area

**POST Plan II
\$285 for 3 days**

Hosted by: **Santa Maria Police Department**
Held at: **206 E. Cook St., Santa Maria, CA 93454**

- ☀ Leadership Styles - Where are you and where should you be?
- ☀ Communicating with Subordinates
- ☀ Discipline in the 21st Century
- ☀ Evaluating Personnel (bring a copy of the evaluation form used by your agency)
- ☀ Performance Improvement Plans
- ☀ Legal Issues (including discrimination, harassment, and FMLA)

***Taught by Veteran Dispatch Instructor
Lisa Blackburn and Veteran Supervisory Instructor
Dennis Dunne, M.P.A.***

The Dispatcher Supervisory Update Course is a three-day course designed for new and experienced Dispatchers who are responsible for the supervision of Public Safety Dispatchers. It fulfills the California POST Commission Regulations 1005, 1008 and Procedure D-2 requirement that all Public Safety Dispatchers and Supervisors receive 24-hours of Continuing Professional Training every two years.

The course is POST approved, Plan II, Technical, Certification Number 1082-30920-09-023

Relevant, Up-To-Date, Dispatch-Specific Information

TO REGISTER:

On The Web: www.TrainingForSafety.com

Via Email: Carole.deGery@TrainingForSafety.com

By Phone: (650) 692-0437 Extension 107 By Fax: (650) 692-6360

By US Mail: 801 Mahler Road Suite 205, Burlingame CA 94010-1611