

Advanced Dispatcher Update

March 9, 10 & 11, 2010 Noon – 9pm

Class offered during special “swing shift hours”

Hosted by and held at the **Sonoma County Sheriff’s Office**
2796 Ventura Ave, Santa Rosa, CA 95403

Included topics are:

- Managing Cumulative Critical Incident 9-1-1 Stress
- Revised!* - Dispatching Major Incidents – What Went Right!
- New!* - Unusual Incident Responses for Dispatch
- New!* - Every Dispatcher’s Guide to ICS and Hazmat
- Updated!* - Dispatcher Legal Update / Legal Liability
 - 9-1-1 Technology Update (Updated for 2010)
 - Tips and Hints--What has worked for Others
 - Scenario-Based Practical Exercises

POST Plan II

**Tuition: \$285
for 3 days**

***Taught by Veteran Dispatch Instructors:
Janet Childs, M.A., AAETS – Diplomate
Joseph Doherty, M.S. (ESA), BE
and James O’Neil, ENP***

This three-day course is designed for **experienced Public Safety Dispatchers and Supervisors**. It fulfills the POST Commission Regulations 1005, 1008 and Procedure D-2 requirement that all Public Safety Dispatchers and Supervisors receive 24-hours of Continuing Professional Training every two years.

The course is POST approved, Plan II, Technical, Certification Number 1082-30920-09-022

New & Updated Dispatcher Specific Information!

TO REGISTER:

On The Web: www.TrainingForSafety.com

Via Email: Carole.deGery@TrainingForSafety.com

By Phone: (650) 692-0437 Extension 107 By Fax: (650) 692-6360

By US Mail: 801 Mahler Road Suite 205, Burlingame CA 94010-1611