

# Advanced Dispatcher Update

**May 11, 12 & 13, 2010 8am – 5pm**

Hosted by and held at the **Tulare County Sheriff's Department**  
**36004 Road 112**  
**Visalia, CA 93291**

Included topics are:

**POST Plan II**  
**Tuition: \$285**  
**for 3 days**

**Revised!** - Dispatching Major Incidents – What Went Right!  
- Managing Cumulative and Critical Incident 9-1-1 Stress  
- Disaster Preparedness for Dispatchers and Their Families  
- Courtroom Testimony and Demeanor for Dispatchers

**Updated!** - Dispatcher Legal Update / Legal Liability  
- 9-1-1 Technology Update (Updated for 2010)  
- Tips and Hints--What has worked for Others  
- Scenario-Based Practical Exercises

***Taught by Veteran Dispatch Instructors:***  
***Janet Childs, M.A., AAETS – Diplomate and James O'Neil, ENP***

This three-day course is designed for **experienced Public Safety Dispatchers and Supervisors**. It fulfills the POST Commission Regulations 1005, 1008 and Procedure D-2 requirement that all Public Safety Dispatchers and Supervisors receive 24-hours of Continuing Professional Training every two years.

**The course is POST approved, Plan II, Technical, Certification Number 1082-30920-09-030**

***New & Updated Dispatcher Specific Information!***

**TO REGISTER:**

On The Web: [www.TrainingForSafety.com](http://www.TrainingForSafety.com)

Via Email: [Carole.deGery@TrainingForSafety.com](mailto:Carole.deGery@TrainingForSafety.com)

By Phone: (650) 692-0437 Extension 107 By Fax: (650) 692-6360

By US Mail: 801 Mahler Road Suite 205, Burlingame CA 94010-1611