

Advanced Dispatcher Update

May 18, 19 & 20, 2010 8am – 5pm

Hosted by: **Indio Police Department**

Held at: **Fantasy Springs Casino Special Event Ctr.
84245 Indio Springs Parkway
Indio, CA 92203**

POST Plan II

**Tuition: \$285
for 3 days**

Included topics are:

- 9-1-1 Technology Update (Updated for 2010)
- Managing Cumulative and Critical Incident 9-1-1 Stress
- Revised!** - Dispatching Major Incidents - What Went Right!
- Disaster Preparedness for Dispatchers and Their Families
- Courtroom Testimony and Demeanor for Dispatchers
- Updated!** - Dispatcher Legal Update / Legal Liability
- Tips and Hints--What has worked for Others
- Scenario-Based Practical Exercises

***Taught by Veteran Dispatch Instructors:
Janet Childs, M.A., AAETS – Diplomate and James O’Neil, ENP***

This three-day course is designed for **experienced Public Safety Dispatchers and Supervisors**. It fulfills the POST Commission Regulations 1005, 1008 and Procedure D-2 requirement that all Public Safety Dispatchers and Supervisors receive 24-hours of Continuing Professional Training every two years.

The course is POST approved, Plan II, Technical, Certification Number 1082-30920-09-031

New & Updated Dispatcher Specific Information!

TO REGISTER:

On The Web: www.TrainingForSafety.com

Via Email: Carole.deGery@TrainingForSafety.com

By Phone: (650) 692-0437 Extension 107 By Fax: (650) 692-6360