







# Dispatch Supervisor Update

**May 22, 23 & 24 , 2012      8am – 5pm**

**POST Plan II  
Backfill Reimbursed  
\$296 for 3 days**

Hosted by: **Carlsbad Police Department**  
Held at: **2560 Orion Way, Carlsbad, CA 92010**

-  Leadership Styles - Where are you and where should you be?
-  Communicating with Subordinates
-  Discipline in the 21st Century
-  Evaluating Personnel (*bring a copy of the evaluation form used by your agency*)
-  Performance Improvement Plans
-  Legal Issues (including discrimination, harassment, and FMLA)

***Taught by Veteran Dispatch Instructor Lisa Blackburn  
and Veteran Supervisory Instructor Dennis Dunne, M.P.A.***

The Dispatch Supervisor Update Course is a three-day course designed for new and experienced Dispatch managers who are responsible for the supervision of Public Safety Dispatchers. It fulfills the California POST Commission Regulations 1005, 1008 and Procedure D-2 requirement that all Public Safety Dispatchers and Supervisors receive 24-hours of Continuing Professional Training every two years.

**The course is POST approved, Plan II, Technical, Certification Number 1082-30920-11-017**

***Management tools to plan, organize, communicate and monitor***

## TO REGISTER:

On The Web: [www.TrainingForSafety.com](http://www.TrainingForSafety.com)

Via Email: [Carole.deGery@TrainingForSafety.com](mailto:Carole.deGery@TrainingForSafety.com)

By Phone: (650) 692-0437 Extension 107 By Fax: (650) 472-9130

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