

Advanced Dispatcher Update

May 25, 26 & 27, 2010 8am – 5pm

Hosted by: **CSU San Marcos Police Department**

Held at: **Markstein Hall**

**333 South Twin Oaks Valley Road #106
San Marcos, CA 92096**

POST Plan II

**Tuition: \$285
for 3 days**

Included topics are:

- Dealing with Suicidal Callers
- Revised!** - Dispatching Major Incidents – What Went Right!
- Disaster Preparedness for Dispatchers and Their Families
- Courtroom Testimony and Demeanor for Dispatchers
- Updated!** - Dispatcher Legal Update / Legal Liability
- 9-1-1 Technology Update (Updated for 2010)
- Tips and Hints--What has worked for Others
- Scenario-Based Practical Exercises

***Taught by Veteran Dispatch Instructors:
Janet Childs, M.A., AAETS – Diplomate and James O’Neil, ENP***

This three-day course is designed for **experienced Public Safety Dispatchers and Supervisors**. It fulfills the POST Commission Regulations 1005, 1008 and Procedure D-2 requirement that all Public Safety Dispatchers and Supervisors receive 24-hours of Continuing Professional Training every two years.

The course is POST approved, Plan II, Technical, Certification Number 1082-30920-09-032

New & Updated Dispatcher Specific Information!

TO REGISTER:

On The Web: www.TrainingForSafety.com

Via Email: Carole.deGery@TrainingForSafety.com

By Phone: (650) 692-0437 Extension 107 By Fax: (650) 692-6360

By US Mail: 801 Mahler Road Suite 205, Burlingame CA 94010-1611