

# Advanced Dispatcher Update

June 22, 23 & 24, 2010

10am – 7pm

Hosted by and held at the **Rocklin Police Department**  
**4080 Rocklin Rd**  
**Rocklin, CA 95677**

**POST Plan II**

**Tuition: \$285**  
**for 3 days**

**\*\* Special late start hours 10:00 – 19:00 hours**

Included topics are:

- Managing Cumulative and Critical Incident 9-1-1 Stress
- Revised!** - Dispatching Major Incidents – What Went Right!
- Disaster Preparedness for Dispatchers and Their Families
- Courtroom Testimony and Demeanor for Dispatchers
- Updated!** - Dispatcher Legal Update / Legal Liability
- 9-1-1 Technology Update (Updated for 2010)
- Tips and Hints--What has worked for Others
- Scenario-Based Practical Exercises

***Taught by Veteran Dispatch Instructors:***

***Janet Childs, M.A., AAETS – Diplomate and James O’Neil, ENP***

This three-day course is designed for **experienced Public Safety Dispatchers and Supervisors**. It fulfills the POST Commission Regulations 1005, 1008 and Procedure D-2 requirement that all Public Safety Dispatchers and Supervisors receive 24-hours of Continuing Professional Training every two years.

**The course is POST approved, Plan II, Technical, Certification Number 1082-30920-09-035**

***New & Updated Dispatcher Specific Information!***

**TO REGISTER:**

On The Web: [www.TrainingForSafety.com](http://www.TrainingForSafety.com)

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