

Advanced Dispatcher Update

August 1, 2 & 3, 2012

Hosted by and held at: **La Verne Police Department**
2061 Third Street
La Verne, CA 91750

POST Plan II
Backfill Reimbursed

Tuition: \$296
for 3 days

Course Hours: 8 am - 5 pm

Included topics are:

- Managing Cumulative and Critical Incident 9-1-1 Stress
- New!** - Crisis Communication For Dispatchers
- New!** - High Impact, Low Frequency Events
- New!** - Terrorism Awareness
- Tips and Hints--What has worked for Others
- Scenario-Based Practical Exercises

Taught by Veteran Dispatch Instructors:
Janet Childs, M.A., AAETS – Diplomate, Joseph Doherty, MS (ESA)
and Dr. Agi Schenley, Ph.D., LMFT

This three-day course is designed for **experienced Public Safety Dispatchers and Supervisors**. It fulfills the POST Commission Regulations 1005, 1008 and Procedure D-2 requirement that all Public Safety Dispatchers and Supervisors receive 24-hours of Continuing Professional Training every two years.

The course is POST approved, Plan II Backfill reimbursed
Technical, Certification Number 1082-30920-12-001

New & Updated Dispatcher Specific Information!

TO REGISTER:

On The Web: www.TrainingForSafety.com (click on "Schedule")

For more information Email: Carole.deGery@TrainingForSafety.com

By Phone: (650) 692-0437 Extension 107

By Fax: (650) 472-9130