

# Advanced Dispatcher Update

**August 7, 8 & 9, 2012**

Hosted by : **CSU San Marcos Police Department**  
Held at: **425 La Moree Road**  
**San Marcos, CA 92078**

**POST Plan II**  
**Backfill Reimbursed**

**Tuition: \$296**  
**for 3 days**

**~ SPECIAL LATE START HOURS: 9 am – 6 pm ~**

*Included topics are:*

***New!*** - Preventing Burnout in the Comm Center

***New!*** - Crisis Communication For Dispatchers

***New!*** - High Impact, Low Frequency Events

***New!*** - Terrorism Awareness

- Tips and Hints--What has worked for Others

- Scenario-Based Practical Exercises

***Taught by Veteran Dispatch Instructors:***

***Janet Childs, M.A., AAETS – Diplomate, Joseph Doherty, MS (ESA)***  
***and Dr. Agi Schenley, Ph.D., LMFT***

This three-day course is designed for **experienced Public Safety Dispatchers and Supervisors**. It fulfills the POST Commission Regulations 1005, 1008 and Procedure D-2 requirement that all Public Safety Dispatchers and Supervisors receive 24-hours of Continuing Professional Training every two years.

**The course is POST approved, Plan II Backfill reimbursed**  
**Technical, Certification Number 1082-30920-12-002**

***New & Updated Dispatcher Specific Information!***

**TO REGISTER:**

On The Web: [www.TrainingForSafety.com](http://www.TrainingForSafety.com) (click on "Schedule")

For more information Email: [Carole.deGery@TrainingForSafety.com](mailto:Carole.deGery@TrainingForSafety.com)

By Phone: (650) 692-0437 Extension 107

By Fax: (650) 472-9130