

Advanced Dispatcher Update

September 11, 12 & 13, 2012

Hosted by : **Folsom Police Department**
Held at: **46 Natoma Street**
Folsom, CA 95630

POST Plan II
Backfill Reimbursed

Tuition: \$296
for 3 days

~ SPECIAL LATE START HOURS: 9 am – 6 pm ~

Included topics are:

New! - Preventing Burnout in the Comm Center

Revised! - Dispatching Major Incidents – What Went Right!

**Including lessons learned from the San Bruno gas main explosion*

New! - Chemical Suicide

New! - 911 Tracking Technology

Updated! - Disaster Preparedness for Dispatchers and Their Families

Updated! - Dispatcher Legal Update / Legal Liability

- 9-1-1 Technology Update (Updated for 2012)

- Tips and Hints--What has worked for Others

- Scenario-Based Practical Exercises

Taught by Veteran Dispatch Instructors:

Janet Childs, M.A., AAETS – Diplomate

James O'Neil, ENP and Rey Pagarigan, Tactical Dispatcher

This three-day course is designed for **experienced Public Safety Dispatchers and Supervisors**. It fulfills the POST Commission Regulations 1005, 1008 and Procedure D-2 requirement that all Public Safety Dispatchers and Supervisors receive 24-hours of Continuing Professional Training every two years.

The course is POST approved, Plan II Backfill reimbursed
Technical, Certification Number 1082-30920-12-003

New & Updated Dispatcher Specific Information!

TO REGISTER:

On The Web: www.TrainingForSafety.com (click on "Schedule")

For more information Email: Carole.deGery@TrainingForSafety.com

By Phone: (650) 692-0437 Extension 107

By Fax: (650) 472-9130