

# Advanced Dispatcher Update

September 14 & 15, 2010 8am – 5pm

Hosted by: **Scotts Valley Police Department**  
Held at: **Santa Cruz Police Department - Community Room**  
**155 Center Street**  
**Santa Cruz, CA 95060**

*Included topics are:*

- Revised!** - Dispatching Major Incidents – What Went Right!
- New!** - Unusual Incident Responses for Dispatch
- New!** - Every Dispatcher's Guide to ICS and Hazmat
- Updated!** - Dispatcher Legal Update / Legal Liability
  - 9-1-1 Technology Update (Updated for 2010)
  - Tips and Hints--What has worked for Others
  - Scenario-Based Practical Exercises

**POST Plan II**

**Tuition: \$190  
for 2 days**

***Taught by Veteran Dispatch Instructors:***  
***Joseph Doherty, MS (ESA), BVE***  
***and***  
***James O'Neil, ENP***

This two-day course is designed for **experienced Public Safety Dispatchers and Supervisors**. It fulfills part of the POST Commission Regulations 1005, 1008 and Procedure D-2 requirement that all Public Safety Dispatchers and Supervisors receive 24-hours of Continuing Professional Training every two years.

The course is POST approved, Plan II, Technical, Certification Number 1082-30920-10-006

***New & Updated Dispatcher Specific Information!***

**TO REGISTER:**

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